

FAMILY CARE COUNCIL FLORIDA
Mary Smith, Chairperson
July 15, 2017 Meeting Minutes
Embassy Suites, Orlando Airport

Members:

Mary Smith, FCCF Chair, FCC4
Patty Houghland, FCCF Vice Chair, FCC1
Pauline Lipps, FCCF Past Chair, Suncoast East
Ruth Wingate, FCCF Secretary
Paula James, FCCF Interim Treasurer, Suncoast West
Dan Bayley, FCC7
Patricia Oglesby, FCC8
Martha Stuart, FCC9
Gilda Pacheco, FCC10
Sandy Ames, FCC11
Joseph Young, FCC12
Karen Huscher, FCC13
Tony Mancuso, FCC15

FCCF APD Liaison: Stephanie Roger

Guests:

Howard Fetes
Jean Malacko
Stephanie Weis
Susan Anderson Moore
Melody Hearn
Krystal Sims
Electronically: Marty Norris and
Manyvone Champavannarath

Speakers:

Caleb Hawkes, Meghan Murray and
David Darm, APD
Theresa Skidmore, Delmarva
Susan DeBeaugrine and Deborah
Linton, Arc of Florida

Meeting called to order at 8:15 a.m.

COUNCIL ACTION / COMMITTEE ACTIVITY

Moved by Pauline Lipps, seconded by Sandy Ames to approve the May 19, 2017 CAFÉ Committee minutes as presented. Motion passed.

Moved by Patricia Oglesby, seconded by Gilda Pacheco to approve the May 19, 2017 meeting minutes as presented. Motion passed.

Moved by Martha Stuart, seconded by Sandy Ames to approve the May 20, 2017 meeting minutes as amended on page 3 stating "Marty Norris to a school fundraiser where 70 students with special needs were models.", and on page 3, "Pauline Lipps from Suncoast East will attend the Florida Lifespan Respite Summit sponsored by the Respite Alliance on June 15.", and page 4, "Patty Houghland said Area 1 will co-sponsor with Arc of Florida speaker/attorney . . .". Motion passed.

Moved by Patricia Oglesby, seconded by Pauline Lipps to approve the June 5, 2017 CAFÉ Committee minutes as presented. Motion passed.

Moved by Martha Stuart, seconded by Sandy Ames to approve the June 12, 2017 CAFÉ Committee minutes as presented. Motion passed.

Moved by Patricia Oglesby, seconded by Martha Stuart to approve the June 17, 2017 Waiver Support Coordinator Brochure Committee minutes as presented. Motion passed.

Moved by Tony Mancuso, seconded by Patty Houghland to accept the resignation of Mary Ellen Ottman as Treasurer. Motion passed.

Concurred with Chair's appointment of Paula James as Interim Treasurer.

Accepted the Treasurers report that indicated a balance of \$450.00 for the previous year that reverts to general revenue funds. Current balance of FCCF funds is \$11,022 after encumbering toll-free answering service and meeting room expenditures for the year.

Support Coordinator Brochure Committee Chair Gilda Pacheco reported their efforts will be provided to Stephanie Rogers as a draft by August 15. Meetings scheduled August 2 and as needed August 9.

Bylaws Committee Chair Karen Huscher discussed bylaw revisions that will be considered for approval at the September 16, 2017 meeting. Committee will meet again prior to the next meeting to address resignation. Will send revisions to members prior to next meeting.

FCC Training Workgroup was established on July 14, with Melody Hearn as Chair, supported by members Pauline Lipps, Karen Huscher, Krystal Sims, Patricia Oglesby and Stephanie Rogers.

CHAIR / MEMBER / LIAISON REPORTS

- The Florida Supreme Court invitation to participate will be sent to members by Chair Mary Smith.
- The Chair will participate in Barbara Palmer's Transportation Task Force.
- Chair Smith reported on the Dementia conference she attended in Texas. She received certification and is creating a 2 and 4 hour training on this subject. This report is in handouts.
- CAFÉ improvements could include introduction of FCC chairs to facilitate immediate contact with attendees. Comment cards were sent out immediately to Chairs, and can be used for meetings.
- Stephanie Rogers discussed the Central Region foster care meeting attended by FCC, APD, Department of Children and Families and community-based care agencies. Concerns rose about placements and availability of placements, with 50 children and 80 adults in that Region waiting for appropriate homes. Will continue to work collaboratively on recruitment, knowledge, information and training. DCF is coordinating these Regional meetings.
- Area 4 identified foster homes, behavior-intensive parent training on techniques and training on developmental disabilities as priorities. Requested AHCA provide a medical case manager to attend the foster care meetings. Discussed using treatment center homes outside of Florida, then receiving follow up work with foster families locally.
- Area 15 will conduct a second meeting regarding the foster care effort in August with the Regional Operations Manager and a representative from Devereaux. They also discussed 3-county transportation coordination efforts.
- Area 11 collaborated with Area 10 for a table at Aaron Nangle's expo, and presented an advocacy workshop panel including four self-advocates to providers and support coordinators.
- On September 20 at Kaiser University, Area 8 is sponsoring a provider resource fair "What's Next" with APD, LARK, Goodwill, VR and the Family Center for Inclusive Communities.
- A community member from Area 10 seeking to donate household goods specifically to group homes will contact Stephanie Weiss.

SPEAKERS

Caleb Hawkes, Legislative Affairs Director, APD – Caleb.Hawkes@apdcares.org

- Will meet with the Governor on July 25 for next session's Legislative Budget Request
- Noted this year will be challenging because much funding last year was non-recurring.
- Will send a policy package to FCCF through Stephanie Rogers
- Will provide a key legislators and staff contact sheet to FCCF members, coordinating who member should meet with and a strategy to address key issues.
- Reached out to Governor's appointments office to check pending FCC appointments

Meghan Murray, Community Supports Director, APD – Meghan.Murray@apdcares.org

- Discussed revamping services at Adult Day Training facilities to realign them with need, more community inclusion, supported employment and a high standard of quality

David Darm, Government Operations Consultant, APD – David.Darm@apdcares.org

- APD will have a conceptual model of requirements on how ADT services are provided by September. Suggestions to David.Darm@apdcares.org before August 1
- Two categories have evolved for the ADT model (1) work and (2) non-work services
- Mr. Darm will send materials to the Council to support his presentation
- Of 32,000 Agency for Persons with Disabilities clients, 41% (13,591) are ADT clients with 6.2% (2,046) in Supported Employment, some receiving a combination of both
- Data shows 41% are interested in community employment, but only 19% had employment as a goal in their service plan
- Variables affecting competitive employment success were QSI scores, region of residence, better job coach, more outreach to employers and supported living coach or independent living services in their cost plan.
- They identified five goals (1) Align policies/practices with expectations and goals, (2) Develop a sound rate model and payment structure that reflect service expectations (3) Understand person-centered planning that drives how services will be provided, (4) Good strategy for implementation supported by the legislative budget process, along with provider training and (5) Quality assurance to assess that progress is taking place and make adjustments
- Five categories of service (1) Individual supported employment, 1-1 job development and ongoing coaching, (2) group supported employment, (3) career planning as a waiver service, as per CMS guidance to include job exploration and benefits implication information (4) Adult Day Training, divided into (a) work focused services, tied to employment and time-limited with assessments of goal accomplishment, and (b) non-work focused services, such as meaningful day activities like recreational and social.
- The rate model will be available in a few weeks, along with a more comprehensive description of the redesign
- Some states use “exceptions policies” to address individuals needing 24-hour community supervision to hold employment

Theresa Skidmore, Florida Developmental Disabilities Program Director, Delmarva Foundation

- Contracting in Florida since 2001 with new 3-year contract, with three one-year options.
- Delmarva examined challenges with quality assurance regarding the person-centered review.
- The current interview tool produces data indicating an average 95% “met”. Delmarva is considering a 1-10 scale of satisfaction, rather than “met/not met” for greater accuracy.
- Interview tool components include (1) person-centered planning, (2) community, which includes where people live, employment, community participation and relationships and (3) health/safety.
- In 2016, 1,200 PCR’s were performed. Generally two PCR’s performed for each support coordinator, along with their own record review. Last year some coordinators did one PCR.
- Delmarva identified that the more individuals attending the PCR the more the data became skewed. 31% of individuals were able to perform an independent review, however only 14% were actually independently reviewed.
- Fdlrs.org provides some results from Delmarva on training, background screening and alerts.
- Theresa asked that members forward suggestions for additional information collection to Mary Smith, FCCF Chair at msmithfccf@gmail.com. Theresa’s PowerPoint will be sent to members.

Susan DeBeaugrine, Assistant Executive Director with Deborah Linton, Executive Director, Arc of Florida

- The 2014 Cape San Blas Billy Joe Rish Park meetings focused on two overriding changes, (1) implementing true self-directed person-centered planning, and (2) respecting choice related to residence
- At the 2015 Self-Advocacy Conference, Jonathan Martinis and Jessalyn Gustin met with APD management, VR and Florida Housing Finance Corporation to create Dream Boards that included both big and individual dreams. Categories included housing, employment and community inclusion. Privacy was #1 issue, person-centered planning and grocery shopping. A \$175,000 training contract with APD will assist Arc of Florida with this activity. They have also contracted

with Vocational Rehabilitation for this initiative. They have trained 2,000 individuals. In May, 2017, a 4-hour Dream Board training was sponsored by Area 1 with 70 participants.

- Dream Board training can be provided through Arc of Florida when sponsored by local Areas. About 75 individuals is a manageable group.
- Susan discussed the Arc US opinion on Medicaid cuts and state block grants for Medicaid
- The Arc of Florida will hold their convention in St. Augustine on October 18-20, 2017.
- The Arc of Florida has provided registered behavior tech training (40 hour on-line course), APD nurse training, and over 1,200 cutting boards were distributed that identify choking prevention techniques, along with training.
- Waiver waitlist clients are the priority for dental services through Arc of Florida's program.
- Arc of Florida applied to the Florida Housing Corporation for 25 new homes throughout Florida, requiring 1 bedroom per person and 2-person baths, along with 13 existing home renovations.

Meeting adjourned at 2:50 p.m.

Respectfully submitted, Ruth Wingate, FCCF Secretary

Next Meeting September 16, 2017